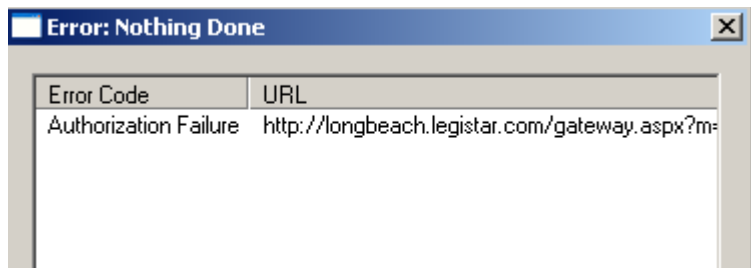


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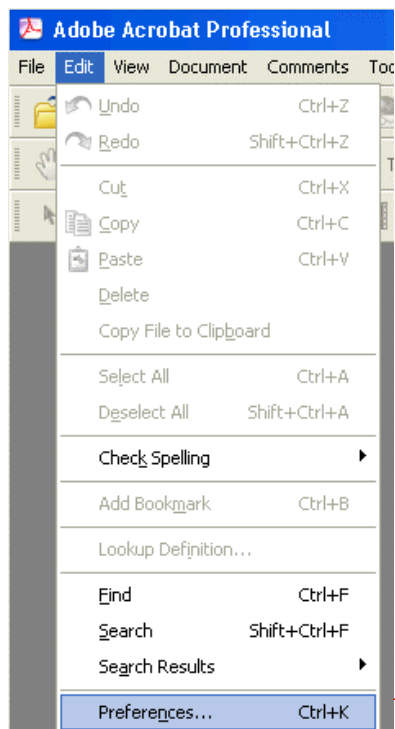
**NOTE: To Legistar InSite 2.0 users unable to view City Council staff reports via the links within the agenda.**

You may be receiving the following error message when clicking on a City Council staff report legislative file ID link within an agenda:

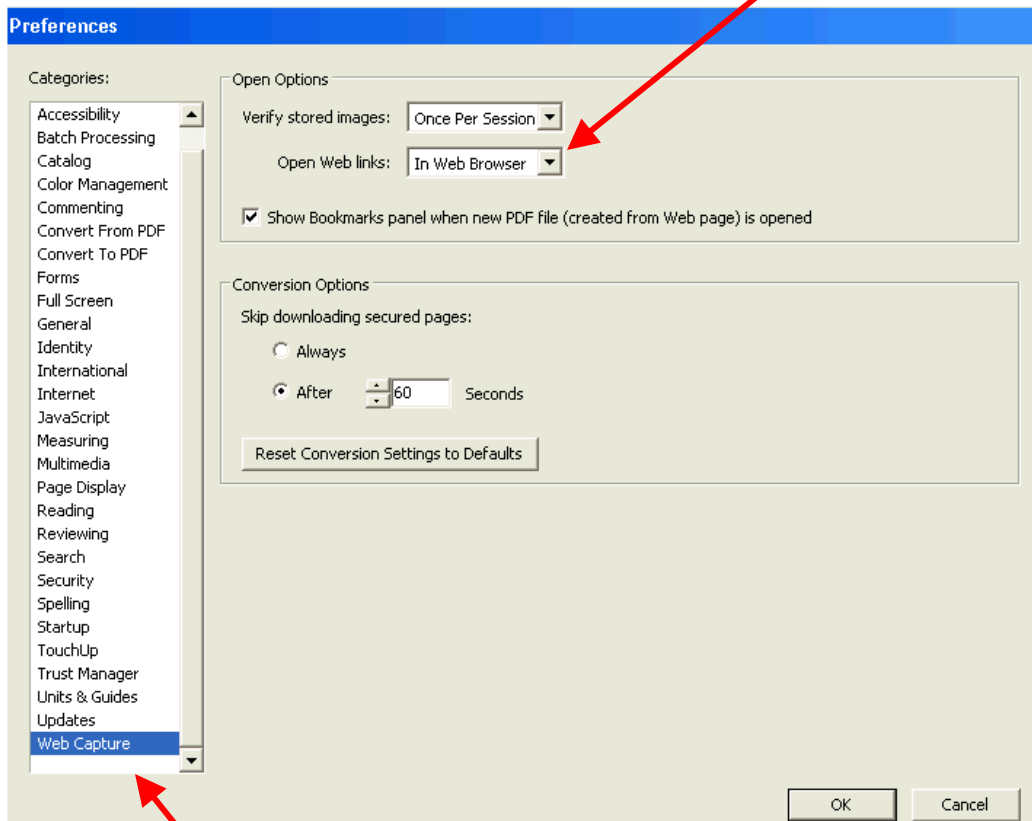


You can fix the problem if you change from *In Acrobat* to *In Web Browser* from the *Open Web links* drop down list.

In order to open the window below you will need to open Adobe Acrobat (Reader or Professional) then click Edit --> Preferences



Select Web Capture, then select "In Web Browser" under Open Options/Open Web links



Click OK. You should be able to view the City Council agenda staff reports as pdf files as usual.

If you have any questions or require further assistance, please feel free to contact the City Clerk Department at (562) 570-6600 or [cityclerk@longbeach.gov](mailto:cityclerk@longbeach.gov). Thank you.